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**Subject: Letter of Recommendation for Prashant Pandit**

I have had the pleasure of working with Prashant over a year in 2022, in the context of developing a cloud based MIS system to keep track of multi-dimensional progress of about 2000 children in our community.

Prashant helped us organise the original problem, analyse its parts, and then worked on the solution piece by piece towards something the entire organisation could understand and use. Through the process, I appreciated his ability to keep the bigger picture in view while working hard on the details.

Prashant is certainly passionate about technology, but he has the vision and skill to make technology bend to human needs and not the other way around. This was particularly important in our context where users are young marginalised people with little prior access or comfort with technology. I was delighted to get a glimpse of his empathy for the people he was crafting a solution for.

The problems that needed solving, both computational and user experience related, were quite challenging, and there were a few setbacks along the way. Prashant demonstrated his ability to hold steady and soldier on in the face of adversity, which he confronted with insight, creativity, and sheer grit.

Kolkata, December 2023